

 MediaLiteracyCouncilSG
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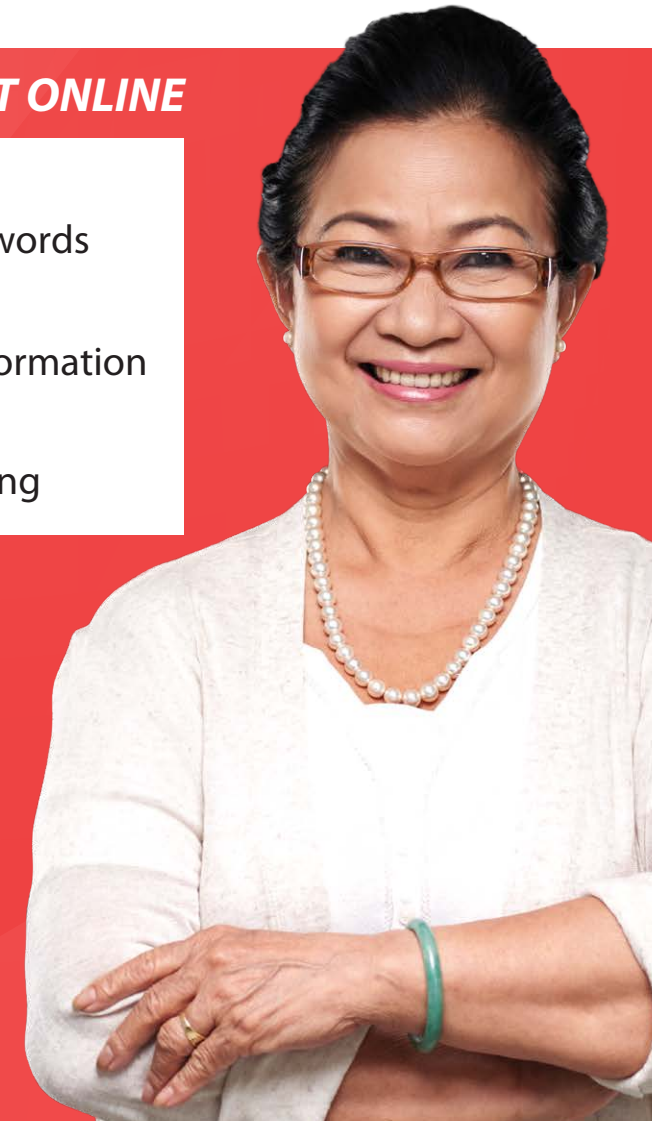
BE SAFE

HOW TO SPOT FAKE RECEIPT SCAMS



DO WHAT'S RIGHT ONLINE

-  **CREATE**
strong passwords
-  **PROTECT**
personal information
-  **VERIFY**
before clicking



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SG:D | GET READY!

 **CHECK
Please!**
Be Safe. Be Smart. Be Kind.

Before you trust or click, **CHECK PLEASE!**

Use our checklist of 5 tips to help you spot and counter a fake receipt scam.

01 BE CAUTIOUS WITH RECEIPTS

This scam involves receiving an email invoice or receipt for a product or service you didn't purchase, e.g., an email claiming that you made a Netflix subscription.

02 BE WARY OF LINKS

Don't click on any links provided in the email to verify the purchase as scammers could use those sites to steal your password and/or credit card details.

03 CHECK THE DETAILS

Check the sender's email address to make sure that it is from the real organisation.

04 CONTACT THE SUPPLIERS

Don't use contact numbers provided in the receipt as they could be fake. Instead, use the contact details of the organisation from its official website.

05 ACT IMMEDIATELY

If you think that your personal information has been compromised, change your passwords for all affected accounts immediately. If you have already transferred money or revealed your credit card details, contact your bank and the police immediately for advice on what to do next. Discrepancies in your banking statements can also be used as evidence.

